

SCHMACKOS DOG TEST 2023

Frequently Asked Questions

WHEN IS THE PROMOTIONAL PERIOD?

The promotion period commences 12:01am AEST Wednesday 23rd August 2023 until 11.59pm AEDT on Monday 23rd October 2023.

HOW OLD DO I HAVE TO BE TO ENTER?

Entrants need to be 18+ to enter.

DO I NEED TO BE AN AUSTRALIAN RESIDENT TO ENTER THIS PROMOTION?

Yes, this promotion is only open to Australian residents.

HOW DO I ENTER?

Using your mobile or web device, visit www.dogtest.schmackos.com.au, follow the prompts to the Promotion entry page; and fully complete and submit the online entry form with your personal details (first name, last name, email address, mobile number and full residential address*) during the Promotional Period.

*PO boxes will not be accepted.

All entries will be entered into the draw for the major prize, minor prize and bonus prize.

DO I NEED TO PURCHASE ANY PRODUCTS TO ENTER?

No qualifying purchases are needed to be made. It is open to everyone!

WHAT ARE THE PRIZES?

Major Prize: The (1) major prize is a \$1,250 VISA Digital Gift card.

Minor Prizes: The (50) minor prize is a \$20 VISA Digital Gift card.

Bonus Prize: The (10,000) bonus prize is a SCHMACKOS™ Dog Test Kit (which includes 1 x SCHMACKOS™ STRAPZ™ 200g pack, 1 x Dog Test Certificate and 1 x Dog Test Kit Instructions).

HOW MANY TIMES CAN I ENTER?

Participation is limited to one (1) entry per person and per residential address.

Entrants are only eligible to win one (1) of the Major and Minor Prize (excluding SA residents). Entrants are not eligible to win both the Major Prize and a Minor Prize. However, any Major Prize or Minor Prize winner is eligible to win a Bonus Prize. Limit of one (1) Bonus Prize per person (excluding SA residents).

HOW DO I WIN?

Major Prize: The winner will be randomly drawn at 2pm AEDT on Thursday 26th October 2023. You will be notified within seven (7) business days via your nominated email and will need to respond to that email to claim your prize.

Minor Prizes: The winners will be randomly drawn at 2pm AEDT on Thursday 26th October 2023. You will be notified within seven (7) business days via your nominated email.

Bonus Prizes: The winners will be randomly drawn. You will be notified within seven (7) business days via your nominated email:

- First chance: at 2pm AEST on Monday 18th September 2023.
- Second chance: at 2pm AEDT on Wednesday 11th October 2023.
- Third Chance: at 2pm AEDT on Thursday 26th October 2023.

Entrants are eligible to enter in all future draws that occur after the date on which they submitted a valid entry. For the avoidance of doubt, entrants may therefore have up to three chances to win a Bonus Prize.

WHAT ARE THE PRIZE TERMS?

Major Prize:

The prize is for one (1) \$1,250 VISA Digital Gift card. To claim your Gift Card, you will need to respond to your winner confirmation email. Gift card will be sent via email to the winner. Any ancillary costs associated with redeeming the gift card are not included. Any unused balance of the gift card will not be awarded as cash. Redemption of the gift card is subject to any terms and conditions of the issuer including those specified on the gift card, see www.truerewards.com.au/visagiftcard-terms. Gift card cannot be replaced if lost, stolen or destroyed.

Minor Prizes:

The prize is for fifty (50) \$20 VISA Digital Gift card. To claim your Gift Card, you will need to respond to your winner confirmation email. Gift card will be sent via email to the winner. Any ancillary costs associated with redeeming the gift card are not included. Any unused balance of the gift card will not be awarded as cash. Redemption of the gift card is subject to any terms and conditions of the issuer including those specified on the gift card, see www.truerewards.com.au/visagiftcard-terms. Gift card cannot be replaced if lost, stolen or destroyed.

Bonus Prizes:

The bonus prize is ten thousand (10,000) SCHMACKOS™ Dog Test Kit (which includes 1 x SCHMACKOS™ STRAPZ™ 200g pack, 1 x Dog Test Certificate and 1 x Dog Test Kit Instructions). The Bonus Prize will be dispatched via mail to the winner's nominated residential address in Australia (as per their entry form) in a branded envelope within 28 days of the prize draw.

WHEN DO I NEED TO CLAIM MY PRIZE?

The Major and Minor prizes must be claimed by 2:00pm AEDT on 18th January 2024.

WHEN IS THE UNCLAIMED DRAW HELD?

In the event of an unclaimed prize, the prize will be redrawn at 2:00pm AEDT on Thursday 19th January 2023.

WHERE ARE THE TERMS AND CONDITIONS?

You can find these here <https://dogtest.schmackos.com.au/tcs>.

WHAT HAPPENS TO MY PERSONAL DETAILS?

Please refer to the privacy policy [here](#) for more details.

WHO CAN I CONTACT ABOUT ANY FURTHER QUESTIONS RELATING TO THE PROMOTION?

If you would like to contact us, please do so by completing this form:
<https://schmackos.com.au/pages/contact-us>

Alternatively, you can call our Customer Enquiries team on 1800 640 111